



SureCycler 8800

Setup and User's Guide

Version C3, June 2015

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In this Guide...

This document describes how to program and use the Agilent SureCycler 8800.

1 Before You Begin

This chapter contains information for you to read and understand before you start.

2 Installation

This chapter contains installation instructions for setting up the cycler instrument.

3 Getting Started

This chapter contains instructions to load samples, get started with the software, set up user accounts and access instruments remotely via a network.

4 PCR Programs

This chapter contains instructions to work with PCR programs, incubations and reports. Troubleshooting suggestions are also provided.

5 Maintenance and Updates

This chapter contains instructions for maintaining the instrument and uploading software updates.

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This chapter contains information for you to read and understand before you start.

For installation instructions, see [“Installation”](#) on page 16.



Materials Provided

Table 1 Materials Provided

Part	Quantity
SureCycler 8800 instrument base	1
Thermal block unit (96-well or 384-well)*	1
Power cord	1
USB external drive**	1
Functional test certificate	1
Quick Start installation poster	1
CD with Setup and User's Guide PDF	1

* The thermal block units are sold separately as part numbers G8810A (96-well block) and G8820A (384-well block).

**The USB external drive is provided for transferring files to and from the cyclor as needed. We recommend using this drive for all file transfers on the cyclor.

Safety Precautions

Electrical

Standard electrical safety precautions should be applied, including the following:

- Always put the instrument in a location where, if needed, the power supply can be immediately disconnected.
- Proper voltage must be supplied before you turn on the instrument for the first time.
- The device must be connected to a grounded socket.
- Do not touch any switches or outlets with wet hands.
- Turn off the instrument before you disconnect the power cord.

- Unplug the instrument before you clean any major liquid spills and before you service any of the electrical or internal components or swap out the thermal block.
- Do not operate the instrument from a power outlet that has no ground connection.
- ***Do not service the electrical components unless you are qualified to do so.***

Fluids and Reagents

- Fill reaction vessels outside the cyclor so that no fluids penetrate the instrument.
- Never cycle or incubate explosive, flammable and reactive substances in the instrument.
- You must observe the relevant safety regulations when handling pathogenic material, radioactive substances or other substances hazardous to health.
- Do not submerge the instrument in any liquid.

Danger of Burns

- ***Do not touch the thermal block, inner side of heated lid and reaction vessels.*** These areas quickly attain temperatures of greater than 50°C. Keep the heated lid closed until temperatures of 30°C or lower are reached.
- Do not use any materials (plates, sealings, foils, mats) which are not sufficiently temperature-stable (up to 120°C).

Operating Environment

- The ventilation slots of the device must remain free to vent at all times. Leave at least 10 cm of space around the instrument.
- Keep the ambient temperature between 20°C and 30°C with humidity levels between 20% and 80% non-condensing.
- Do not operate the instrument in a hazardous or potentially explosive environment.

1 Before You Begin

Safety Precautions

Equipment Ratings

- Pollution degree 2
- Installation category II
- Altitude 2000 m
- Humidity 20 to 80%, non-condensing
- Electrical supply 100-240 V, 50/60 Hz, 11 A
- Temperature 20°C to 30°C
- For Indoor Use Only

Electrostatic Discharge

The SureCycler 8800 is static sensitive. Electrostatic discharges greater than 8000 volts may interfere with the normal operation of the USB ports on the instrument. Handling precautions are required when working in high static environments. Wear a grounded wrist strap and take other antistatic precautions prior to making contact with the device in high static environments. ESD STM5.1-1998 Class 3B.

Safety Symbols

The electrical/safety symbols described below may be displayed on the instrument.



Indicator LED Light

On the front of the instrument (top right corner) is a status indicator LED. [Table 2](#) summarizes the status codes for this LED light.

Table 2 Appearance of the status indicator LED

Appearance	Instrument Status
Off	The cycler is idle.
Blinking green	The cycler is running a program or incubation.
Solid green	The cycler is paused.
Blinking red	The cycler has detected an error. Check the display for an error message containing further details.

Overview

The SureCycler 8800 is a thermal cycler designed to perform polymerase chain reaction (PCR) and related methods for amplification of DNA templates. The cycler can run even the most complex thermal cycling techniques, including time and temperature increments, touchdown PCR and temperature gradients. The software interface, operated through the color touchscreen, features an intelligent Program Wizard that can create PCR protocols automatically from primer and template information.

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0120-477-111

All other countries

Go to www.agilent.com/genomics/contactus.



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This chapter contains installation instructions for setting up the cyclor instrument.



Installation

Step 1. Select a location for the instrument

- Locate a solid, flat clean surface for the instrument. Make sure:
 - The instrument can stand completely stable.
 - The rear air slots will not be covered.
 - The unit always has at least 10 cm (approximately 4 inches) to the next wall or neighboring instrument.
 - The temperature (normal ambient) is between 20°C and 30°C with humidity levels between 20% and 80% non-condensing.
 - The atmosphere is not explosive.

Step 2. Unpack the cycler

- 1 Open the shipping containers and unpack the contents.

Detailed unpacking instructions are provided on the installation poster (packed inside the same box as the instrument base).

Step 3. Install the thermal block on the instrument base

- 1 Using both hands, grasp the thermal block unit on the left and right sides and place it on top of the instrument base.
- 2 Firmly press down on both sides of the thermal block unit until it locks into place. Ensure both the left and right sides of the thermal block unit are locked in place by pressing down on both sides.

The thermal block unit will only lock into place if it is placed on the instrument base in the proper orientation.

For instructions on swapping out the thermal block, see “Thermal Block Exchange” on page 18.

Step 4. Connect the instrument to a power supply

The instrument must be connected to a grounded AC outlet.

- 1 Plug the instrument's power cord into the power connector at the rear of the instrument.
- 2 Connect the other side of the cable to the outlet.

Step 5. Connect optional devices

If desired, you can connect an optional USB device (such as a keyboard mouse or memory stick) to the instrument via the USB ports on the front of the instrument.

- 1 Plug the USB cable of the device into either USB port on the instrument.

Step 6. Turn on the instrument

- 1 Press the power button located near the bottom left corner on the front of the instrument.

You can turn off the instrument any time. You do not need to close the software before you turn off the instrument.

Step 7. Connect the cycler to a network (optional)

- 1 Plug one end of an ethernet cable into the ethernet port on the back of the instrument.
- 2 Plug the other end of the cable into a network port.

Thermal Block Exchange

Two interchangeable thermal block units are available with the SureCycler 8800: the 96-well block and the 384-well block.

To remove the thermal block

- 1 Power off the instrument and disconnect the power supply.
- 2 Lift the lid off the thermal block by pressing firmly on the gray button on the top of the instrument.
- 3 Using both hands, grasp the thermal block unit on the left and right sides while using your thumbs to press down on the buttons in the upper left and right corners.
- 4 With the buttons firmly pressed, lift the thermal block unit up and off the instrument base.

Use care when lifting the thermal block unit to avoid letting the lid fall closed on your hands. Keeping the unit tilted slightly away from you may help prevent the lid from falling closed.

To install the thermal block

- 1 Using both hands, grasp the thermal block unit on the left and right sides and place it on top of the instrument base.
- 2 Firmly press down on both sides of the thermal block unit until it locks into place. Ensure both the left and right sides of the thermal block unit are locked in place by pressing down on both sides.

The thermal block unit will only lock into place if it is placed on the instrument base in the proper orientation.

- 3 Reconnect the power supply when finished.



3 Getting Started

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This chapter contains instructions to load samples, get started with the software, set up user accounts and access instruments remotely via a network.



Sample Preparation and Loading

To prevent damage to the block and the heated lid, use only temperature-stable sample tubes and plates. Unsuitable tubes and plates can become damaged during cycling. See [“Agilent Plasticware and Consumables”](#) on page 21 for a list of recommended plasticware.

WARNING

Danger of Burns: The thermal block, sample tubes and plates may reach temperatures as high as 100°C. Keep hands away until temperature is 30°C or less.

To prepare samples

Keep the following guidelines in mind when preparing samples in reaction plates and tubes:

- Place caps on tubes before loading samples into the thermal block.
- For best results, just before loading the samples into the thermal block, spin them briefly in a centrifuge.
- If using sealing film to cover a reaction plate, use a compression mat during cycling to ensure the film stays firmly adhered to the plate. See [“Agilent Plasticware and Consumables”](#) on page 21 for ordering information on a compression mat.

To load samples

The instrument can be loaded with individual PCR tubes or strip tubes or, depending upon the thermal block installed, one 96-well PCR plate or one 384-well PCR plate.

- 1 Lift the lid of the thermal block by pressing firmly on the button on the top of the instrument to unlatch the lid.
- 2 Put your plate or tubes on the block and check that they are correctly positioned.

On the 96-well block, seat the tubes in the round holes on the thermal block. On the 384-well block, seat the tubes in the larger round holes.

- 3 Close the lid until it latches into place.

Agilent Plasticware and Consumables

The following PCR plates, reaction tubes and sealing films are compatible with the SureCycler 8800:

Agilent Part Number	Description
401333	96-well plate, 25-pack
410188	384-well plates, 50-pack
410186	Adhesive sealing films, 100-pack
410187	Compression mats, 10-pack
410082	Strip tubes, 200 μ l, 80 strips of 12
410086	Strip tube caps, 80 strips of 12

Starting Up the Software

Touchscreen Operation of the Software

The color touchscreen allows you to operate the software by touching the buttons on the screen. If a mouse has been connected to the instrument, you may select buttons by clicking. When software functions require data input from a keyboard, the software automatically displays a virtual keyboard operated through the touchscreen. Data may also be entered using a USB-connected keyboard.

Home Screen

Shortly after turning on the instrument, the touchscreen displays the Home screen. This screen is the starting point for all the software-controlled instrument operations as well as file and account management. Each navigation button on the Home screen menu takes you to a different functional area in the software.

The table below describes the function associated with each navigation button on the Home screen:

Table 3 Home Screen Button Descriptions

Button	Description
New Program	Use this button to create a new PCR program.
Programs	Opens the file directory to browse stored PCR programs. Use this button to edit or run programs.
PCR Wizard	Use this button to create a new PCR program using a guided Wizard.
Network Control	Use this button to connect to multiple instruments via a network.
Incubate	Starts a single temperature incubation for a predefined period or for an indefinite hold.
Reports	Opens the report directory allowing you to browse for stored report files.

Table 3 Home Screen Button Descriptions (continued)

Button	Description
Login	Opens the Login screen.
Settings	Use this button to adjust cycler settings, upgrade software and manage user accounts.

User Accounts

Access Levels

When the instrument is powered on, the **Guest** account is automatically logged in to the software.

Three different access levels are available for user accounts: Administrator, Registered user, and Guest user. Each level has specific user rights. Only administrators are authorized to set up new users and to change and/or assign user rights and passwords.

Table 4 Access levels

Access Level	Functions allowed
Guest	<ul style="list-style-type: none">• Access rights to the Guest folder• Creating, copying, editing and executing programs stored in the Guest folder
User	<ul style="list-style-type: none">• Access rights to the Guest and personal folders• Creating, copying, editing and executing programs stored in the Guest and personal folders
Administrator	<ul style="list-style-type: none">• Access rights to all Guest and user folders• Setup and maintenance of user accounts• Setup and maintenance of cyclers• Archiving/maintenance of all reports

Logging In to User Accounts

To log in as Guest

- No password is required to login as **Guest**. By default, the **Guest** account is automatically logged into the system each time the instrument is turned on.

When logged in as *Guest*, you have restricted user rights and work from the unprotected Guest folder, which can be accessed by all users. Before you can operate the instrument as a registered user, an administrator has to set up your new user account. Once you are a registered user, you have a personal, encrypted file folder where you can manage your own PCR program files.

To log in as Administrator

- 1 From the Home screen, click the **Login** button by either touching the screen or clicking with a mouse.

The Login screen appears.

- 2 Select **Administrator** from the **Username** drop-down list and enter the password. The default Administrator password is ADMIN. Use the Shift key on the virtual keyboard to toggle between lowercase and uppercase letters.

- 3 Press **Login**.

You are now logged in to the Administrator account.

CAUTION

Change the factory-set login password to prevent unauthorized access to the instrument. See [“To edit user accounts”](#) on page 28 for instructions on changing passwords.

To log in as a Registered User

- 1 From the Home screen, press **Login**.

The Login screen appears.

- 2 Select the user name from the **Username** drop-down list and type the password.

- 3 Press **Login**.

This logs you into the system and gives you reading and writing rights as specified for your user level.

An administrator can reset user passwords if needed. See [“To edit user accounts”](#) on page 28.

To change users

No logout process is required to change which user is logged in.

- 1 Press **Login** from the Home screen.
- 2 Select the new user from the **Username** drop-down menu.
- 3 If logging in with a registered user name or as Administrator, type the password for that account.
If logging in as *Guest*, leave the Password text box blank.
- 4 Click or touch the **Login** button.
A confirmation message appears to verify the name of the user logged in to the system.

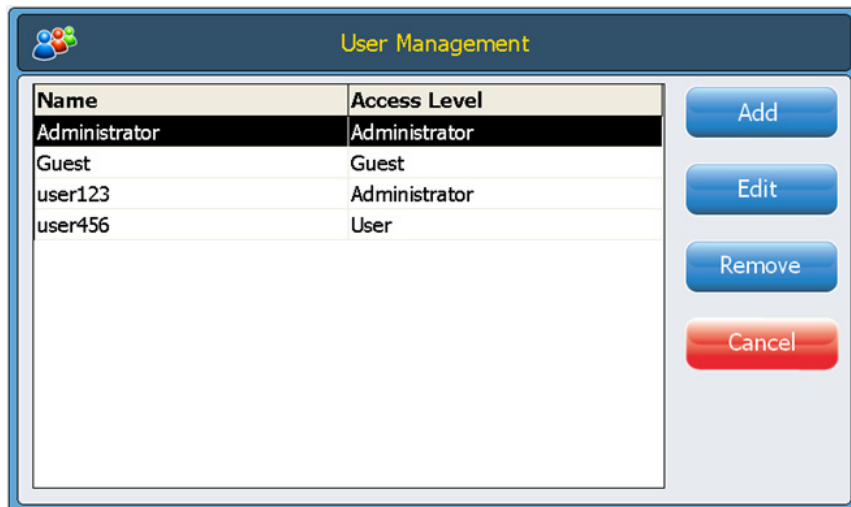
Managing User Accounts

An administrator may use the Settings menu (accessible from Home screen) to set up new users, edit user account information and delete user accounts.

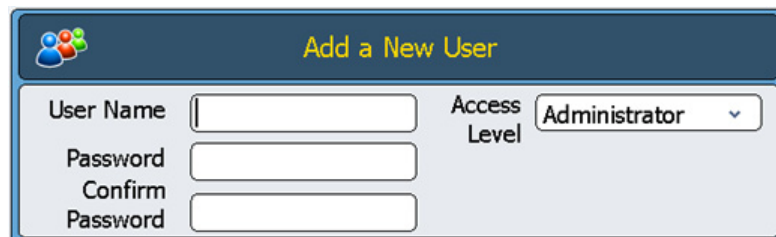
To add new user accounts

- 1 From the Home screen, press **Settings**.
- 2 Press **User Management**. (You must be logged in to an *Administrator* account to access the User Management features.)

The User Management screen opens listing the available user names and corresponding access levels.



- 3 Press **Add** to open the Add a New User screen.



- 4 In the **User Name** field, enter a user name.
- 5 In the **Password** and **Confirm Password** fields, enter a password for the account.
- 6 Select the access level (**User** or **Administrator**) from the Access Level drop-down list.
 Selecting **User** will create a registered user account. Selecting **Administrator** will give the user administrator rights.
- 7 Press **OK** to save the user account.

After successful setup, a confirmation message appears and the new user name is added to the User Management list.

To edit user accounts

- 1 From the Home screen, press **Settings**.
- 2 Press **User Management**. (You must be logged in to the *Administrator* account to access the User Management features.)
The User Management screen opens listing the available user names and corresponding user levels.
- 3 Select the user account to edit and press **Edit** to open the Edit User screen.



Edit User	
User Name	user456
Access Level	User
Password	*****
Confirm Password	*****

- 4 From the Edit User screen, you can change the password and the access level for the user account. (Note that the access level for the *Administrator* and *Guest* accounts cannot be edited.)
- 5 Press **OK** to save the changes.
A confirmation message appears after successful update of the user data.

To delete user accounts

The *Administrator* and *Guest* accounts cannot be deleted.

- 1 From the Home screen, press **Settings**.
- 2 Press **User Management**. (You must be logged in to the *Administrator* account to access the User Management features.)
The User Management screen opens listing the available user names and corresponding user levels.
- 3 Select the user name to remove.
- 4 Press **Remove** to remove the user name from the user list.
All user permissions for that account are deleted. All programs and GLP reports associated with that user are deleted.

Network Settings and Remote Access

To view or edit the cyclers' IP address and name

- 1 From the Home screen, press **Settings**. You will be directed to the Settings screen.
- 2 On the Settings screen, press **LAN Settings**. If the instrument is connected to a network, the LAN Settings screen displays the IP address, the subnet mask, the default gateway and the DHCP server. You have the option of obtaining an IP address automatically or assigning one manually.

- If you select the option **Obtain an IP Address automatically**, the fields for network information are unavailable.
- If you select the option **Use Manual Configuration**, these fields are editable and you can enter the desired information. If you do edit the network information, press **OK** to save your changes.

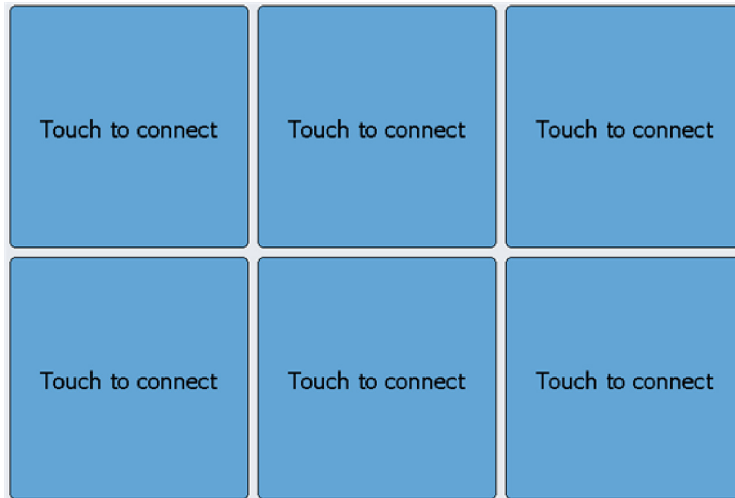
Once logged in, you have control of the cycler from the PC using the web-based SureCycler 8800 software. Note that some of the screens of the web-based software differ slightly from the version of the software installed on the instrument.

3 Getting Started

To access the cyclers from another cycler

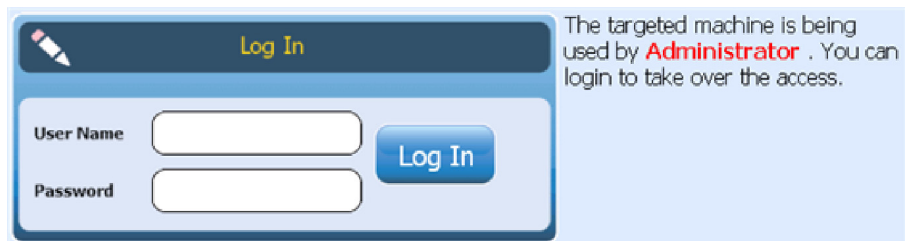
To access the cycler from another cycler

- 1 From the Home screen, press **Network Control**.
- 2 Press any of the six “Touch to Connect” squares on the screen.



A new screen will open.


- 3 Enter the IP address or cycler name of the instrument you want to connect to into the **IP Address/Cycler** field.
- 4 Press **Connect**. You will be returned to the Network Control screen and the network information and status of the connected instrument will be displayed in the square.
- 5 Press the square for the connected instrument. You will be prompted to login to the instrument.



- 6 Enter a valid **User Name** and **Password** to take over control of the instrument remotely and press **Log In**. You are now operating the software for the remotely connected instrument.

To access the cyclers from a computer

- 1 From the computer, open an internet browser application (Microsoft® Internet Explorer 6, 7 or 8, or Safari 5.0.2 is required).
- 2 In the URL field, enter the IP address for the cycler.
The SureCycler 8800 software will open on the computer.



- 3 Login to the connected cycler with an appropriate **User Name** and **Password**.

To access the cyclers from an iPhone

- 1 From the iPhone, open Safari (version 5.0.2 with iOS 4.3).
- 2 In the URL field, enter the IP address for the cycler.
The SureCycler 8800 software will open on the iPhone screen.
- 3 Login to the connected cycler with an appropriate **User Name** and **Password**.

Cycler Settings

Hot Top Setting

To enable or disable the use of the cycler's heated lid (hot top):

- 1 From the Home screen, press **Settings**.
- 2 Press **Hop Top Setting**.
- 3 On the Hot Top Setting screen, make a selection for use of the hot top:
 - Select **Yes** to use the hot top when the instrument is running.
 - Select **No** to turn the hot top off.
- 4 Confirm your selection by pressing **OK**.

When the hot top is disabled, the lid does not heat up during PCR runs and incubations. The dashboard (which is displayed on several of the software screens) displays an icon to denote when the hot top has been disabled. Below is an image of the dashboard that includes this icon.



Cycler name

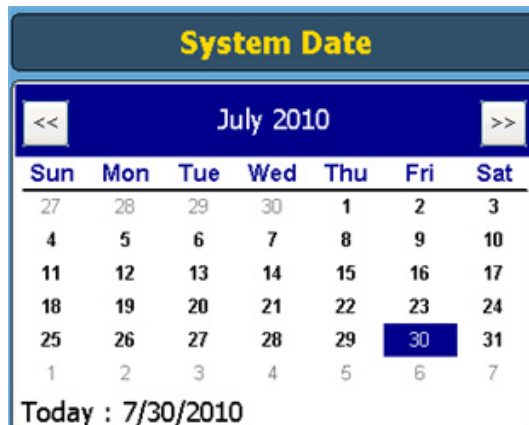
The name of the cycler can be changed by an administrator using the following steps:

- 1 From the Home screen, press **Settings**.
- 2 Press **System Setting**.
- 3 Press the **Change** button located near the top of the screen. A new screen will open prompting you to enter a new cycler name.
- 4 Confirm your changes by pressing **OK**.

Time and date

The time and date can be edited by an administrator using the following steps:

- 1 From the Home screen, press **Settings**.
- 2 Press **System Setting**.
- 3 To change the date, select the correct date using the calendar under *System Date*.



3 Getting Started

Time and date

- 4 To change the time, press the up/down arrows to adjust the hour, minutes or seconds listed under *System Time*.



- 5 Confirm your changes by pressing **Apply**.



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This chapter contains instructions to work with PCR programs, incubations and reports. Troubleshooting suggestions are also provided.



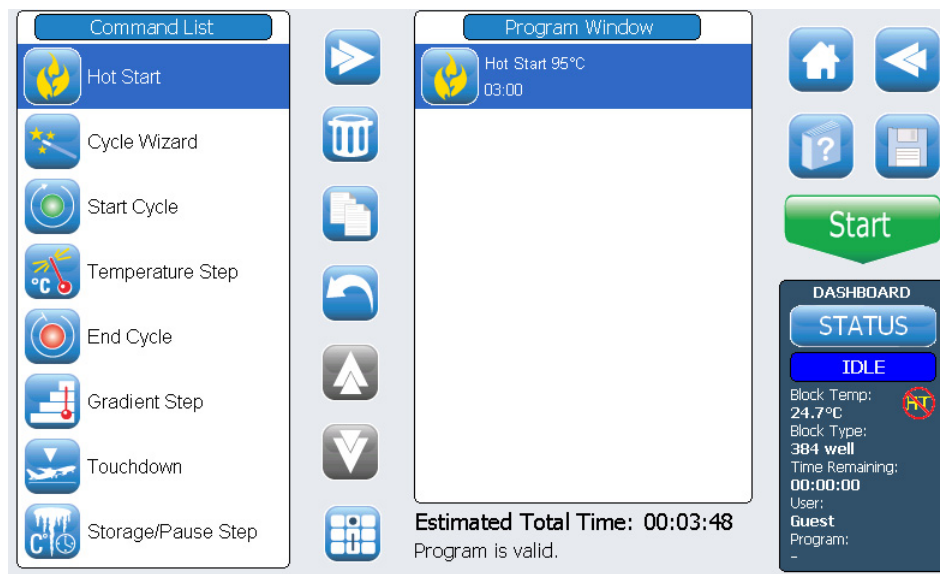
Creating New PCR Programs

New PCR programs can be created in one of two ways: by manually creating a customized program step by step using a list of available commands, or by using the Program Wizard to generate the program automatically. The two methods are described in the following sections.

To manually create programs

Programs can be created manually from the programming screen. The steps in the **Command List** are used to build the PCR program. The **Program Window** lists the commands that have been added to the program in the order of execution. **Figure 1** shows an example of a programming screen in which a **Hot Start** command has been added to the program.

Figure 1 The programming screen of the SureCycler 8800 software.



Use the following steps to manually generate a new PCR program.

- 1 From the Home screen, press **New Program**. The programming screen opens.
- 2 From the available program steps listed in the **Command List** on the left side of the screen, determine the order of steps that will make up the new PCR program.

See “[Program Steps in the Commands List](#)” on page 43.

- 3 Add the first step of the program from the **Command List** to the **Program Window** using one of the following two approaches:
 - Press the command then press the forward arrow button (shown below).



- Double-press the command.

Both approaches open a new screen in which you can enter the parameters for the selected step.

- 4 Enter the necessary settings for the newly added step as prompted.
- 5 Confirm your settings by pressing **OK**. You are returned to the programming screen.
- 6 Repeat [step 3](#) through [step 5](#) for each program step to be added to the program. **You can change the order of commands in the Command Window at any time using the up/down arrow buttons (shown below).**



4 PCR Programs

To manually create programs

- 7 To enter information about the PCR program (optional):
 - a Press the Program Information button (shown below). A new screen will open.



- b Press the keyboard icon (shown below) to access the touchscreen's virtual keyboard.



- c Enter a description of the program. When finished, press **OK** to return to the programming screen.

- 8 To save the file before running the PCR program.

- a press the **Save** button (shown below). The Save Program screen will open.



- b Press the keyboard icon (shown below, left) to access the touchscreen's virtual keyboard and use the keyboard to type a name into the **Program Name** field. Once the name has been entered, close the virtual keyboard by pressing the icon again (shown below, right).



- c Select the folder to which the program will be saved using the directory at the bottom of the screen. You can press **Create Folder** if a new folder needs to be created.
 - d Once the correct folder name is in the **Save to User Folder** field, press **Save** to save the program.
 - e A dialog window will open indicating that the file was successfully saved. Press **OK** in this window to return to the programming screen.

- 9 To start the program:
 - a On the programming screen, press **Start**.
 - b Enter the reaction volume (in microliters) when prompted and press **OK**.

NOTE

For instructions on making edits to a PCR program, see “[Editing PCR Programs](#)” on page 53.

To create a PCR program using the PCR Wizard

As an alternative to manually creating a PCR program, you may use the cycler’s PCR Wizard. The wizard walks you through a series of five steps to automatically generate a new PCR program.

Starting the PCR Wizard

- Press the PCR Wizard button on the Home screen.

The 5 Steps of the PCR Wizard

1 Polymerase Selection

- Select a DNA polymerase from the list and press **Next**. The polymerase options are:
 - Paq5000 (hot start or standard version)
 - *PfuUltra* II
 - Herculase II
 - *PfuTurbo* (hot start or standard version)
 - *Taq*

The wizard algorithm determines the parameters of the program steps based on guidelines specific to the chosen enzyme. (See the documentation for the enzyme for cycling recommendations.) These guidelines, however, are often broadly applicable and once the program is generated and displayed in the programming screen, you are able to edit the parameters of a step, or add/remove steps. See “[Editing PCR Programs](#)” on page 53 for further instruction.

4 PCR Programs

To create a PCR program using the PCR Wizard

2 Primer Information

- Enter primer information by one of two methods below. Press **Next** when finished.
 - Type in your primer sequences or browse to your sequence from a connected USB external drive. We recommend that you use the USB drive that came with your cycler.
 - In the absence of sequence information, enter the melting temperatures (T_m) of your primers.

The primer information is used to determine the annealing temperature for the PCR program. The annealing temperature is set to 5°C below the average T_m of the two primers. If you entered the base sequences of the primers (rather than the T_m 's) the software calculates the T_m for each primer based on the formula:

$$T_m = 69.3 + (0.41 \times GC\%) - (650/N)$$

where GC% is the percentage of GC content in the primer sequence and N is the number of nucleotides in the primer sequence

3 Product Length

- Enter the expected product length and select the **units** as **bp** or **kb**. Press **Next** when finished.

The Wizard uses the product length to set the elongation time of the PCR program.

4 DNA Source Information

- Specify the source of template DNA from the list and then press **Next**. The source options are:
 - cDNA
 - Genomic DNA
 - Vector DNA

The DNA source information is used to determine the duration of the hot start or initial denaturation step and the elongation step.

5 Adjustments

- Select adjustments to the program.
 - **“GC” content larger than 70%?** If the DNA template contains greater than 70% GC base pairs, add this adjustment. The wizard will adjust the PCR program to compensate for the higher melting temperature of the template.
 - **Do you want a gradient annealing step?** If you want the annealing step of the PCR program to be a temperature gradient, add this adjustment. The wizard will determine an appropriate gradient range based on the melting temperatures of the primers.

Once the wizard has guided you through these five steps, it creates a PCR program based on the provided information and displays it in the programming screen with the steps of the program displayed in order in the Program Window.

At this point, you may add, edit or delete steps in the same way as you would for a manually created program (see [“Editing PCR Programs”](#) on page 53).

To view or edit the parameters of any step, double-press the step in the Program Window. A new screen will open showing the settings for that command, such as temperature and duration. See the section [“Program Steps in the Commands List”](#) on page 43 for more information on the parameters for each command.

Tips for Creating PCR Programs for the 384-well SureCycler 8800

When performing PCR on the 384-well block, reducing the duration of the denaturation step during cycling may improve product yield for certain enzymes. Denaturation times as short as 3–5 seconds may be optimal in some protocols.

If you use the PCR Wizard to design a PCR program, the program will need to be edited after program creation to shorten the denaturation temperature step. See [“To edit program step parameters”](#) on page 53 for instructions on program editing.

Program Steps in the Commands List

The following program steps are available in the Command List for creating customized PCR programs on the programming screen. The description of each step includes its specific parameters that must be defined when creating the program.

Hot Start

The **Hot Start** program step is an extended denaturation step that may be added to the beginning of PCR programs that use polymerases with hot start technology. The extended denaturation step activates the polymerase by either removing a chemical modification agent or by denaturing a polymerase-bound antibody. The **Hot Start** command can also be used as the initial denaturation step in a PCR program when using polymerases that do not have hot start capability.

When adding a **Hot Start** program step, you must specify the temperature and time. During the program run, the next command will be executed immediately after the hot start step.

The image shows a software dialog box for configuring a 'Hot Start' step. The dialog has a dark blue header bar with a yellow flame icon on the left and the text 'Hot Start' in yellow. Below the header, the background is light gray. There are two input fields: the first is labeled 'Hot Start Temperature' and has a unit of °C; the second is labeled 'Hold For' and has a time format of 00 : 00 min:sec.

Hot Start Temperature: Enter the temperature for the Hot Start step.

Hold for Enter the duration of the step. *Please consult the polymerase manufacturer's literature for recommendations on hot start conditions.*

Cycle Wizard

The Cycle Wizard command can be used to create the steps of the program that are to be cycled multiple times. Using the Cycle Wizard to create cycled steps replaces the need to manually add Start Cycle and End Cycle commands. These steps will automatically be added to the program by the wizard.

The screenshot shows the 'Cycle Wizard' dialog box. It features a title bar with a wizard icon and the text 'Cycle Wizard'. The main area contains several input fields and a checkbox. The 'Denaturation Step' field has a temperature of 95 °C and a time of 00 : 01 : 00. The 'Annealing Step' field has a temperature of 62 °C and a time of 00 : 00 : 30. There is a checked checkbox labeled 'Use 3rd step'. The 'Elongation Step' field has a temperature of 72 °C and a time of 00 : 01 : 00. At the bottom, the 'Cycles' field is set to 40.

Denaturation Step Enter the denaturation temperature in °C (left field) and denaturation time in **hours : minutes : seconds** (right field).

Annealing Step Enter the annealing temperature in °C (left field) and annealing time in **hours : minutes : seconds** (right field).

Elongation Step If your PCR protocol uses 3-step cycling with separate annealing and elongation steps (rather than a 2-step cycling protocol with a combined annealing/elongation step), mark the check box labeled **Use 3rd step**. Enter the elongation temperature in °C (left field) and elongation time in **hours : minutes : seconds** (right field).

Cycles Enter the number of cycles.

Start Cycle

This program step starts a PCR cycle. Put this step before a series of steps that are to be repeated for several cycles.

The image shows a software dialog box titled "Start Cycle". At the top left is a circular refresh icon. The title "Start Cycle" is centered at the top in yellow text. Below the title, there are two input fields. The first is labeled "Number Of Cycles" and contains the number "40", followed by the text "cycles". The second is labeled "Cycle Name (Optional)" and contains the text "3-step with 62 degree annealing".

Number of Cycles Enter the number of times the series of steps should be cycled.

Cycle Name (Optional) If desired, enter a user-selected name for the cycle.

NOTE

To have a valid program, the steps of a cycle need to be contained between a *Start Cycle* and an *End Cycle* command.

Temperature Step

This program step holds the thermal block at a specified temperature for a specified time. The user-defined parameters for this step also allow you to set temperature or time increments (or decrements) with each cycle and set the rate at which the thermal block reaches the set temperature.

Temperature Step

Processing Temperature °C

Hold For : : hour:min:sec

Infinite

Temperature Ramp Standard Fast

Step Type ▾

Increments per Cycle (Optional)

Temperature Increment °C/cycle

Time Increment seconds/cycle

Processing Temperature

Enter the temperature for the step (in °C).

Hold for

Enter the duration of the step. Units are **hours : minutes : seconds**

Temperature Ramp

Select the ramp rate for the instrument. The **Fast** ramp rate is the default ramp rate for the instrument and is optimal in most PCR protocols. The **Standard** ramp rate is provided as an option and could improve amplification in some cases. **Note that the Fast ramp rate improves performance for some enzymes, including Agilent's Herculase II DNA Polymerase and PfuUltra II DNA Polymerase.**

Step Type

Select the type of step from the drop-down. The options are denaturation, annealing and elongation.

NOTE

The fields in the **Increments per Cycle** section are used to set temperature and time increments for the temperature step during cycling. The use of increments is an optional feature. Leave these fields blank if you do not want to add increments.

Temperature Increment

Enter the desired increase or decrease in the processing temperature with each cycle. Press the +/- button to toggle between positive and negative numbers. Negative numbers (e.g. -2°C) indicate an incremental decrease in temperature with each cycle.

Time Increment:

Enter the desired increase in the **Hold For** time with each cycle. The units for this field are seconds/cycle.

End Cycle

Insert this program step to terminate a PCR cycle. Put this step after a series of steps that are to be repeated for several cycles.

NOTE

To have a valid program, the steps of a cycle need to be contained between a *Start Cycle* and an *End Cycle* command.

Gradient Step

A **Gradient Step** is similar to a **Temperature Step**, but in a Gradient Step the thermal block holds a temperature gradient (rather than a single temperature across the entire block) for a specified length of time.

The **Gradient Step** is useful for optimizing the annealing temperature for your particular primer/template system.

4 PCR Programs Gradient Step

During the run, the instrument generates a temperature gradient based on the values entered into the **Left Side Temperature Gradient** and **Right Side Temperature Gradient** fields. The difference between the minimum and maximum temperatures must not exceed 30°C.

Gradient Step

Left Side Temperature Gradient: 58

Right Side Temperature Gradient: 66

Hold For: 00 : 30 min:sec

Convert to Temperature Step (optional)

After optimization, convert this gradient step of the program to a standard temperature step using the temperature from column: 1

Column	Temperature (°C)
1	58.0
2	58.7
3	59.5
4	60.2
5	60.9
6	61.6
7	62.4
8	63.1
9	63.8
10	64.5
11	65.3
12	66.0

Left Side Temperature Gradient Enter the desired temperature for the left side of the thermal block.

Right Side Temperature Gradient Enter the desired temperature for the right side of the thermal block.

Hold for Enter the duration of the **Gradient Step** (units are *minutes : seconds*).

Convert to Temperature Step (optional) Once the optimal annealing temperature has been determined, the **Gradient Step** can be easily converted to a standard **Temperature Step** by marking this check box and specifying in the drop-down which temperature column yielded the best amplification results. The **Gradient Step** will then automatically be converted to a standard **Temperature Step** in which the temperature of the thermal block is uniform.

Touchdown

Touchdown PCR is an advanced PCR technique used to reduce nonspecific primer/template binding. In the early cycles of touchdown PCR, the annealing temperature is set relatively high to promote specific amplification. Then, in later cycles, the annealing temperature is lowered to permit more robust amplification.

The **Touchdown** program step is provided as a one-step command for easy programming of touchdown PCR. You enter the maximum (starting) annealing temperature and the minimum (ending) annealing temperature. Then, during the run, the software executes the cycling protocol so that the annealing temperature is lowered by an equal amount with each cycle.

Touchdown	
Denaturation Temperature	95 °C
Hold For	00 : 30 min:sec
Max Annealing Temperature	65 °C
Min Annealing Temperature	60 °C
Hold For	00 : 30 min:sec
Elongation Temperature	72 °C
Hold For	01 : 00 min:sec
Cycles	40

Denaturation Temperature and Hold Time Enter the denaturation temperature (in the **Denaturation Temperature** field) and duration of denaturation (in the adjacent **Hold For** field) to be used during touchdown cycling.

Max Annealing Temperature Enter the maximum annealing temperature. ***The first cycle of the PCR program will use this annealing temperature.***

Min Annealing Temperature Enter the minimum annealing temperature. ***The last cycle of the PCR program will use this annealing temperature.***

4 PCR Programs

Storage/Pause Step

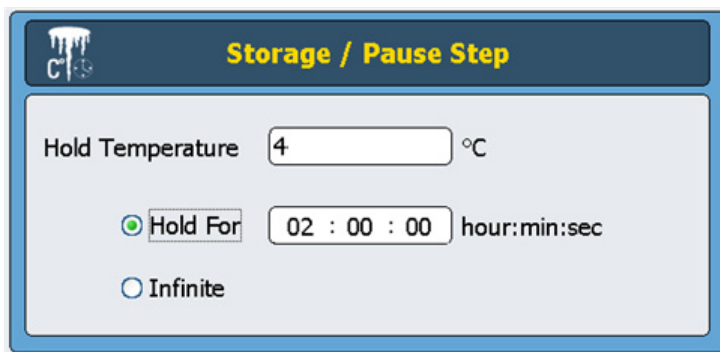
NOTE

The difference between the maximum and minimum annealing temperatures is commonly between 5°C and 10°C starting with a maximum temperature that is 2°C above the higher primer melting temperature (T_m). For example, if the T_m of Primer 1 is 60°C and the T_m of Primer 2 is 54°C, set the max temperature to 62°C and the min temperature to around 52°C.

- Hold For** Enter the duration of the annealing step.
- Elongation Temperature and Hold Time** Enter the elongation temperature (in the *Elongation Temperature* field) and the duration of elongation (in the adjacent *Hold For* field) to be used during touchdown cycling.
- Cycles** Enter the number of cycles for the *Touchdown* step.

Storage/Pause Step

The *Storage/Pause* program step cools the thermal block down to a temperature between 4° and 12°C for a specified period of time or indefinitely.



Storage / Pause Step

Hold Temperature 4 °C

Hold For 02 : 00 : 00 hour:min:sec

Infinite

- Hold Temperature** Enter the storage temperature in °C.
- Hold for** Select this radio button if you prefer to maintain the temperature for a set duration of time. Enter the duration in the accompanying field.
- Infinite** Select this radio button to hold the specified store temperature for an unlimited period of time.

Using a Preloaded PCR Program

Several PCR programs come preloaded into the software for use on the 96-well SureCycler 8800. These programs were designed for performing PCR with a variety of Agilent PCR enzymes and kits to amplify human genomic DNA or vector DNA.

Each preloaded program is optimized to amplify targets of a particular length with an annealing temperature that is suitable for some primers. You may need to adjust the annealing temperature, the elongation time or another cycling parameter used in the preloaded program to better suit your particular target of interest. Any of the preloaded programs can be saved under a new file name and then edited to optimize the program for your primer/template system.

The available preloaded programs are listed in [Table 5](#).

Table 5 Description of the preloaded PCR programs for the 96-well SureCycler 8800

PCR Program File Name	PCR Enzyme or Kit	Denaturation	Annealing	Elongation
Herculase II Fusion 1kb target.pcr	Herculase II Fusion DNA Polymerase	95°C for 20 seconds	55°C for 20 seconds	72°C for 30 seconds
Paq5000 HS MM 1kb target.pcr	Paq5000 Hotstart Master Mix	95°C for 20 seconds	55°C for 20 seconds	72°C for 30 seconds
PfuTurbo HS MM 1kb target.pcr	PfuTurbo Hotstart Master Mix	95°C for 30 seconds	55°C for 30 seconds	72°C for 1 minute
PfuUltra II HS MM 1kb target.pcr	PfuUltra II Hotstart Master Mix	95°C for 20 seconds	55°C for 20 seconds	72°C for 15 seconds
QuikChange II 4 kb target.pcr	QuikChange II Site-Directed Mutagenesis Kit	95°C for 30 seconds	55°C for 1 minute	68°C for 4 minutes
QuikChange Lightning 4kb target.pcr	QuikChange Lightning Site-Directed Mutagenesis Kit	95°C for 20 seconds	60°C for 10 seconds	68°C for 2 minutes
QuikChange Lightning Multi 4 kb target.pcr	QuikChange Lightning Multi Site-Directed Mutagenesis Kit	95°C for 20 seconds	55°C for 30 seconds	65°C for 2 minutes
QuikChange Multi 4kb target.pcr	QuikChange Multi Site-Directed Mutagenesis Kit	95°C for 1 minute	55°C for 1 minute	65°C for 8 minutes

4 PCR Programs

To access the preloaded programs

To access the preloaded programs

- 1 Press the **Programs** button on the Home screen.
- 2 In the browser on the left side of the screen, navigate to the *Guest* \ *Agilent* folder.
The preloaded PCR programs files are saved in this folder.
- 3 Press the desired program to select it. Press **Run** to run the selected program or **Open** to view the program parameters in the programming screen.

To edit a preloaded program

- 1 Press the **Programs** button on the Home screen.
- 2 In the browser on the left side of the screen, navigate to the *Guest* \ *Agilent* folder.
- 3 Select the desired program and press **Open**.
The program will open in the programming screen.
- 4 In the programming screen, press **Save** to save the file under a new name and/or directory location.
- 5 Edit the program as desired using the instructions provided in [“Editing PCR Programs”](#) on page 53.

Editing PCR Programs

Programs that are created manually or by the Program Wizard can be edited in the same way with the functions available in the programming screen. Preloaded programs can also be edited once they are saved with a new name (see “[To edit a preloaded program](#)” on page 52).

After you edit a PCR program, the program can be saved with the same name or saved under a new file name. The USB drive on the front of the instrument allow you to back up your saved PCR programs to a USB external drive or transfer them to another SureCycler 8800 instrument. We recommend that you use the USB drive that came with your cyclor.

To edit program step parameters

- 1 Press the **Programs** button on the Home screen.
 Depending on your user level (Guest or registered user), the specific user directory or Guest directory is displayed listing all existing PCR program files.
- 2 Select the program and press **Open**.
 The program steps are displayed in the Program Window panel of the programming screen.
- 3 To edit a particular step, double-press the program step.
 The screen for that program step opens.
- 4 Edit the parameters as needed and press **OK**. You will be returned to the programming screen.
- 5 Repeat [step 3](#) and [step 4](#) for each program step that requires editing.
- 6 In the programming screen, press **Save**. You can save your changes under the same program name or assign a new file name.
- 7 You can press **Start** at this time to start the PCR program.

To copy a PCR step

- 1 Go to the programming screen for the program.
- 2 In the Program Window, press the step to be copied to select it.
- 3 Press the copy button (shown below).



To add or delete a PCR step

- Go to the programming screen for the program, then:
 - To add a new step, press a command on the Command List to select it and then press the forward arrow button. You will be prompted to enter the parameters for the new step. See “[Program Steps in the Commands List](#)” on page 43 for details on parameters for a particular command.
 - To delete a step from the program, press the command in the Program Window to select it and then press the delete button (shown below).



- To save your changes to the program, press **Save**. You can save the program under the existing name or give the file a new name.

To delete a PCR program

- 1 From the Home screen, press **Programs**.
Depending on your user level (**Guest** or registered user), the specific user directory or Guest directory is displayed listing all existing PCR program files.
- 2 Press the program to be deleted to select it.
- 3 Press **Delete** to remove the program from the folder.

Running a PCR Program

To run a PCR program

From the Home screen:

- 1 Press **Programs**.
- 2 Select the program to run by pressing it.
- 3 Press **Run Selected**.
- 4 In the dialog box, enter the volume of the reactions in microliters and press **OK**.

From the programming screen:

- 1 Press **Start**.
- 2 In the dialog box, enter the volume of the reactions in microliters and press **OK**.

To stop or pause a program

From the Status screen:

- Press the **Stop** button (shown below) to abort the run.



- Press the **Pause** button (shown below) to pause the run. The **Pause** button is only available when a program is actively running. When a program is paused, this button becomes a **Play** button. Press **Play** to restart the program.



Running an Incubation

The Incubate function is useful for setting up the instrument to run a single-temperature incubation for either a specified period of time or indefinitely.

To set up and run an incubation

- 1 From the Home screen, press **Incubation**.
- 2 In the **Incubation Temperature** field, enter the temperature of the incubation.
- 3 Specify the duration of the incubation:
 - If you want the instrument to hold the incubation temperature for a specific length of time, select the **Hold For** option and enter the desired duration time in *hours : minutes : seconds*.
 - If you want the instrument to hold the incubation temperature indefinitely, select the **Infinite** option.
- 4 Press **OK** to begin the incubation.

Viewing Reports

Every time a PCR program is started, a GLP report is created and saved to user directory (for example, if the **Guest** account is logged in when the PCR program is started, the report file is saved to the Guest directory). Reports have the file extension **glp**.

To view reports

- 1 On the Home screen, press **Reports**.
This opens the Browse Reports screen listing the report files.
- 2 You can scroll through the list using the arrow buttons at the bottom of the screen, or sort the reports by name or date. Press the **Report Name** column heading to sort by name, or the **Date** column heading to sort by date. You may also resize the columns by dragging on the divider on the touchscreen.
- 3 Select the report to view and press **Open**. The report will open in a new screen. When finished viewing, press the **Back** button to return to the Browse Reports screen.

To delete a report

- Select the report on the Browse Reports screen and then press **Delete**.

Troubleshooting

This section describes potential problems and recommended actions.

If PCR yield is low when running small reaction volumes with the Standard ramp rate

- ✓ If you are using sealing films/mats, shorten the duration of the denaturation step during cycling. Denaturation times as short as 3–5 seconds may be appropriate. Alternatively, switch to using capped reaction tubes.
- ✓ Increase the reaction volume to 50 μ l.
- ✓ Try switching to the Fast ramp rate.

If no actual temperature is displayed during the run

The thermal block unit may not be correctly seated on the instrument.

- ✓ Check that the unit is installed correctly and reboot the cyclers.

If the program does not start

The thermal block unit may not be correctly seated on the instrument.

- ✓ Check that the unit is installed correctly and reboot the cycler.

If condensation is found in tubes during a run

Condensation will appear naturally at the end of a run and has no deleterious effects.

- ✓ Spin the liquid back to the bottom of the tube and continue with the post PCR steps.

The hot top is disabled.

- ✓ Enable the hot top using the instructions in “Hot Top Setting” on page 32.

If the sealed microplate loses sample volume

- ✓ Check that the microplate/sealing system is of good quality.
- ✓ Ensure a compression mat is used during the PCR run to keep the sealing film adhered to the plate.

If USB devices including memory stick and keyboard not recognized

- ✓ Reboot the cycler.
- ✓ Use the USB external drive that came with your cycler.

If cycler does not turn on

- ✓ Check that the power is on at supply and the power cord is connected.
- ✓ Check fuses at rear of instrument above power inlet.

4 PCR Programs

If screen is blank and unlit

If screen is blank and unlit

- ✓ Check that the power is on at supply and the power cord is connected.
- ✓ Check fuses at rear of instrument above power inlet.

If screen is lit but shows no information or has missing characters

- ✓ Reboot the cycler.
- ✓ If the problem persists, call Technical Support. See “[SureCycler 8800 Technical Support](#)” on page 14.



5 Maintenance and Updates

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This chapter contains instructions for maintaining the instrument and uploading software updates.



Maintenance

Cleaning

The SureCycler 8800 is designed to require a minimum amount of maintenance by the user.

- Use water or isopropyl alcohol to clean the instrument.
- Do not let organic solvents or aggressive solutions come in contact with the instrument.
- Do not let liquid enter the instrument.
- Turn off and disconnect the instrument from the power supply before you clean.

Replacing a fuse

WARNING

Disconnect the power cord before you remove or install a fuse to avoid the possibility of serious injury from electrical shock.

Fuse compartments are located on the rear of the instrument, above the main power connection. Check the voltage rating label to verify that the instrument is compatible with the AC voltage available at the installation site. Check that fuses are rated as T 10A, 250V.

Software Updates

When a new version of the SureCycler 8800 software is released, you can download the new version from the Agilent website and then upload it to your SureCycler 8800 using the following instructions.

- 1** You will be notified by Agilent when a new version of the software is available. This notification will include a web address where the software files can be accessed. Save these files to a USB memory stick.
- 2** Login to one of the cyclers' user accounts that has Administrator access (see [“To log in as Administrator”](#) on page 25 for instructions).
- 3** From the Home screen, press **Settings** and then press **Software Update**.
- 4** Insert the USB memory stick into either of the USB ports on the front of the cycler.
- 5** Press **Browse** to open a browser that allows you to navigate to the folder containing the software files. Select the appropriate folder and press **OK** to return to the Software Update screen.
- 6** Press **Update**. *If the instrument does not detect any software files in the selected folder, the Update button will be unavailable.*
- 7** The cycler will begin downloading the files. When all files are downloaded, the cycler will automatically reboot.
- 8** Once the reboot begins, remove the USB memory stick from the cycler.
- 9** When the reboot is complete, you may return to the Software Update screen to confirm the new version of the software is running.

5 Maintenance and Updates
Software Updates

www.agilent.com

In This Book

This document describes how to program and use the Agilent SureCycler 8800.

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